

# EMBRACING DIGITAL TRANSFORMATION

Trendsic Corporation Helps Family Care Network, Inc. Go Paperless

## **OVERVIEW**

Family Care Network, Inc. (FCNI) is a not-for-profit Community-Based Organization serving children, youth, and families impacted by trauma in San Luis Obispo and Santa Barbara counties. FCNI is committed to providing intensive support and services to empower the community's most vulnerable members to live healthier lives and achieve their goals. Trendsic Corporation helped FCNI go paperless by implementing a digital document management solution, reducing paper use, streamlining the signing process, and minimizing the need for physical storage space.

### **CHALLENGES**

FCNI faced several challenges related to document management, including:

- High paper consumption and associated costs.
- Time-consuming signing processes involving multiple parties at various locations.
- Extensive physical storage space required for executed documents.
- Lengthy lookup and audit processes for historical documents stored in filing cabinets.

#### **SOLUTION**

Trendsic Corporation implemented a comprehensive digital document management solution for FCNI, addressing their challenges with the following strategies:

- Digital Document Integration: Trendsic created a digital version of documents within FCNI's existing custom in-house software, streamlining the creation and management of documents.
- **E-Sign Provider Integration:** Trendsic integrated the in-house software with an e-signature provider, eliminating the need to print documents and allowing signers to sign remotely without being physically in the same location.
- Cloud Storage for Historical Documents: Trendsic integrated the custom in-house software with cloud storage, enabling FCNI to upload and view historical documents directly from the software. This solution eliminated the need for physical storage of historical documents and facilitated faster document retrieval and auditing.
- Digitization of New Documents: The implemented solution also enabled FCNI to digitize new documents created outside the in-house software, further reducing paper consumption and storage requirements without incurring additional costs.

### **RESULTS**

With Trendsic Corporation's digital document management solution, FCNI has successfully transitioned to a paperless workflow, yielding the following benefits:

- Reduced paper consumption, minimizing costs and environmental impact.
- Streamlined signing process, saving time and allowing remote collaboration.
- Eliminated the need for extensive physical storage space for executed documents, freeing up valuable resources.
- Faster document lookup and audits, increasing efficiency in managing historical records.

Trendsic's innovative solution has significantly improved FCNI's document management process, allowing the organization to focus on its core mission of supporting vulnerable community members while reducing costs and enhancing efficiency.

